



Helping You Today
So You Succeed Tomorrow



Think Outside the Office: Discovering Non-Office Jobs

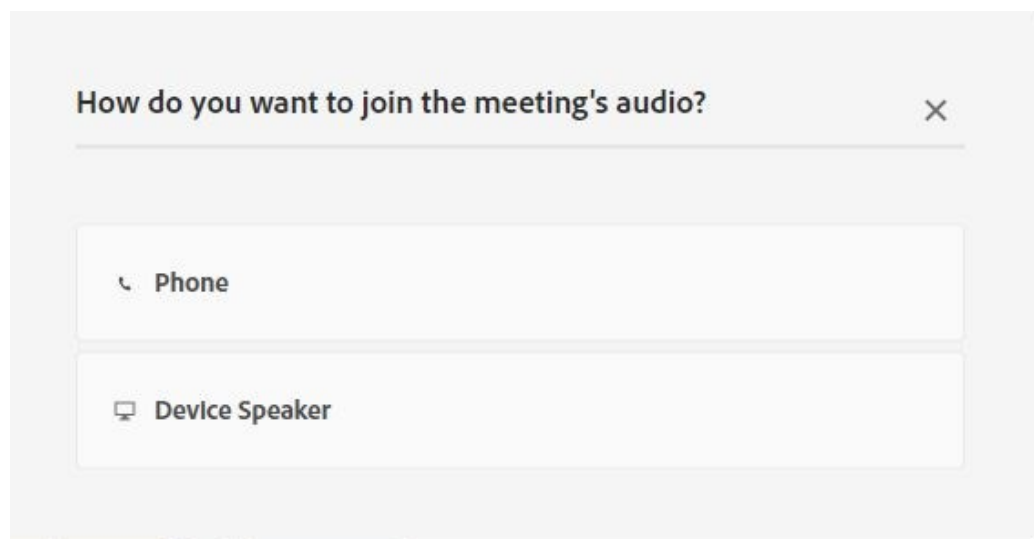
January 25,
2023
3-4:30 p.m. ET



Produced at U.S. taxpayer expense.

Accessing Today's Webinar (Slide 1 of 3)

All attendees will be muted. When you login, you will have the option to join audio by phone or device speaker. If you choose device speaker, please make sure your **speakers are turned on or your headphones are plugged in.**



Accessing Today's Webinar (Slide 2 of 3)

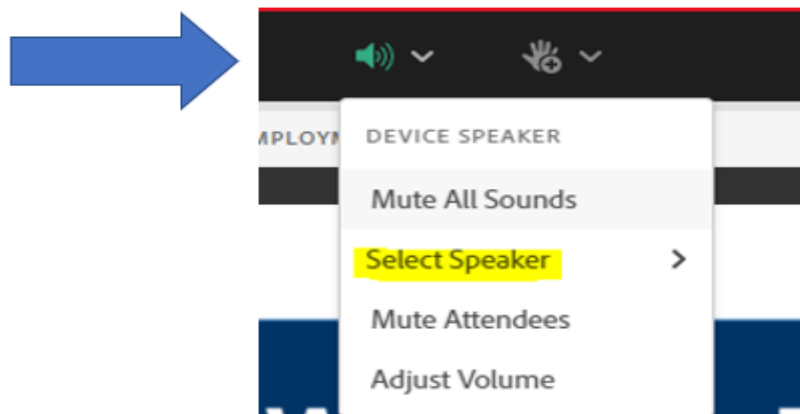
If you do not have sound capabilities on your computer or prefer to listen by phone, dial:

Toll-free number: **1-800-832-0736**

Access code: **4189148#**

Accessing Today's Webinar (Slide 3 of 3)

If you have issues and need to change how you listen to the webinar, click on the icon at the top of your screen that looks like a speaker and then choose select speaker. This will give you the option of listening on your computer or dialing in by phone.



Webinar Accessibility



Adobe Connect Platform

The screenshot displays an Adobe Connect meeting window. The main content area shows a presentation slide with the following text and graphics:

- Logos for **TICKET to Work** and **WISE** (Work Incentive Seminar Event).
- Text: "Helping You Today So You Succeed Tomorrow".
- Section Title: **Ticket to Work: Support on Your Journey to Employment**
- Image: A person's hands typing on a laptop displaying the Ticket to Work website, with a coffee cup on the desk.
- Text on the left: **Date:** Wednesday, September 22, 2021; **Time:** 3 – 4:30 PM ET.
- Small text at the bottom: "Produced at U.S. taxpayer expense."

The interface includes several side panels:

- Q & A:** A panel for questions and answers.
- Web Links:** A list of links including "Accessible PDF Presentation", "Accessible Text-Only Presentation", "ASL User Guide", "Adobe Accessibility User Guide", "Closed Captioning", "WISE Webinar Archives", "Section 1619(b)", "Partnership Plus Fact Sheet", "Timely Progress Review (TPR)", "Choose Work Website", and "Social Security's Red Book".
- Captioning Pod:** A panel for managing captions, showing "18 pt" and "White (B)", with a "No Captions" button.

At the bottom of the window, there are navigation controls and a "Waiting for Captions" status indicator.

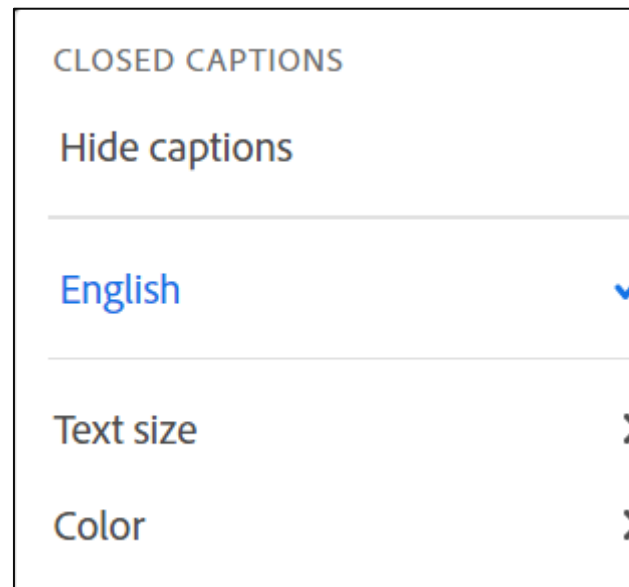
Adobe Connect Accessibility User Guide

Should you need assistance navigating Adobe Connect, use the [Adobe Accessibility User Guide](#) complete with a list of controls.

New Keyboard Shortcuts	
CTRL + M	Toggle Microphone on (locked) or off.
CTRL + UP ARROW	Toggle Raise Hand Status.
CTRL + .	Toggle Full Screen Mode. Applies to currently selected Share Pod.
CTRL + '	Promote to Host. Requires selected attendee(s) in the Attendee List.
CTRL +]	Demote to Participant. Requires selected attendee(s) in the Attendee List.
CTRL + /	Promote to Presenter. Requires selected attendee(s) in the Attendee List.
CTRL + ,	Start/Stop Recording (toggle). For Start, brings up the Start Recording Dialog.
CTRL + \	End Meeting. Brings up the End Meeting Dialog.
CTRL + [Start/Stop Desktop Sharing. Applies to currently selected Share Pod.
CTRL + SPACE	Opens up left most menu for keyboard navigation.

Captioning

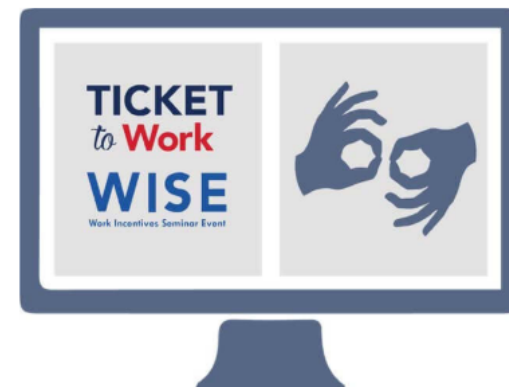
- Real-time captioning is provided during this webinar.
- The captions can be found in the **Captioning pod**, which appears below the slides.
- As a participant, you can show or hide the caption display, and you can change **text size** and choose **text color** combinations to best meet your vision requirements.



You can also access [captioning online.](#)

American Sign Language (ASL)

- If you're fluent in **ASL** and would like support during today's webinar, use our [ASL User Guide](#) for instructions on how to connect with an interpreter through the Federal Communications Commission (FCC) Video Relay Service (VRS).



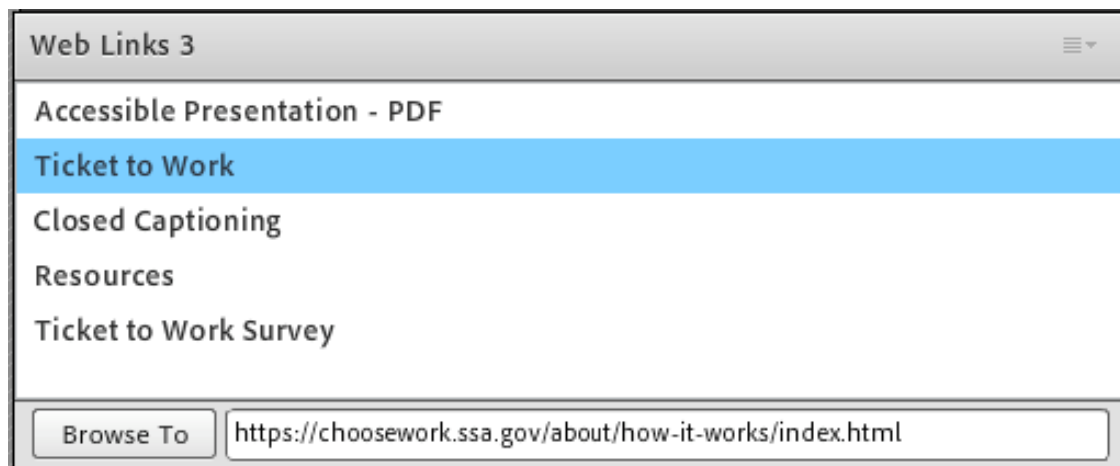
Questions and Answers (Q&A)

- For Q&A: Please use the **Q&A pod** to submit any questions you have during the webinar, and we will direct the questions accordingly during the Q&A portion.
- If you are listening by phone and are not logged in to the webinar, you may also ask questions by emailing them to webinars@choosework.ssa.gov



Webinar Online Resources

- Please use the **Web Links pod** to find the resources presented during today's webinar.
- If you are listening by phone and are not logged in to the webinar, you may email webinars@choosework.ssa.gov for a list of available resources.



Archived Events

Please note: This webinar is being recorded, and the archive will be available within 2 weeks at [WISE on Demand](#).

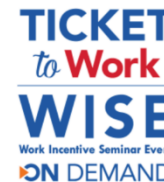


The screenshot shows the top portion of the Ticket to Work website. On the left is the Social Security Administration logo. Next to it is the 'TICKET to Work' logo. To the right of the logo is the text: 'Access to Employment Support Services for Social Security Disability Beneficiaries Who Want to Work'. Further right is a search bar with the placeholder text 'Enter Search Term Here' and a magnifying glass icon. On the far right is another Social Security Administration logo. Below these elements is a dark blue navigation bar with white text for 'Home', 'About', 'Success Stories', 'Find Help', 'Find a Job', 'Webinar & Tutorials', 'Library', 'Blog', social media icons for Facebook and Twitter, and 'Contact'. Below the navigation bar is a breadcrumb trail: 'You are here: [Home](#) / [Webinars & Tutorials](#) / WISE On Demand'.

WISE On Demand

Our free, monthly WISE webinars provide information you can use on your path to financial independence through work. Discover programs, resources and information while learning about how Social Security's Ticket to Work Program can help. [Learn more and register](#) today for this month's webinar!

- April 2021: [Healthcare and the Path to Employment](#)
- March 2021: [Ticket to Work and the Path to Employment](#)
- February 2021: [Expanding Your Job Search with Ticket to Work](#)
- January 2021: [Choosing a Service Provider That's Right for You!](#)
- December 2020: [Ticket to Work and Mental Health](#)
- November 2020: [Debunking the Three Biggest Myths about Disability Benefits and Work](#)
- October 2020: [Working from Home with Ticket to Work](#)
- September 2020: [Understanding Ticket to Work: How to Help Your Clients and the People You Serve](#)
- August 2020: [Ticket to Work and the Path to Employment](#)
- July 2020: [Reasonable Accommodations and the Path to Employment](#)
- June 2020: [Ticket to Work and Mental Health](#)
- May 2020: [Working from Home with Ticket to Work](#)



Technical Assistance

If you experience any technical difficulties during the webinar, please use the **Q&A pod** to send a message, or you may email webinars@choosework.ssa.gov.



Presenters

Welcome and Introductions

Moderator: Raymond A. Cebula, III, J.D., Cornell University

Presenter: Derek Shields, Ticket Program Manager

Welcome!

Thank you for joining us! Today, we'll discuss how Social Security's Ticket to Work (Ticket) Program can help you and answer questions related to:

- Discovering Non-office jobs
- Social Security's Ticket Program
- Ticket Program Service Providers



Consider Jobs Outside the Office



How do I decide what path to pursue?

- What do I like to do?
- Do I need to have a sedentary job?
- Do I like being outdoors?
- Is it important to work with other people as part of a team?
- Will I need any training to pursue the job I'd like?
- Do I like to repair or build things?
- How much money do I want to earn?
- Do I have a hobby that could be a job?

Why Should I Consider Non-Office Jobs?



5 Advantages of a Non-Office Job #1

Start working without a four-year degree

A college degree isn't the only option to get the skills you need to work.

Non-office jobs often require **shorter training programs** and education that you can obtain for a **fraction of the cost** of a four-year degree.



5 advantages of a Non-Office Job #2

Gain experience that can lead to more advanced positions

Do you have a goal to work toward a job that's **more advanced** and requires **more experience**?

An entry-level job in that industry is a great place to start.

You'll get **on-the-job experience** and learn more about what specific path you'd like to take.

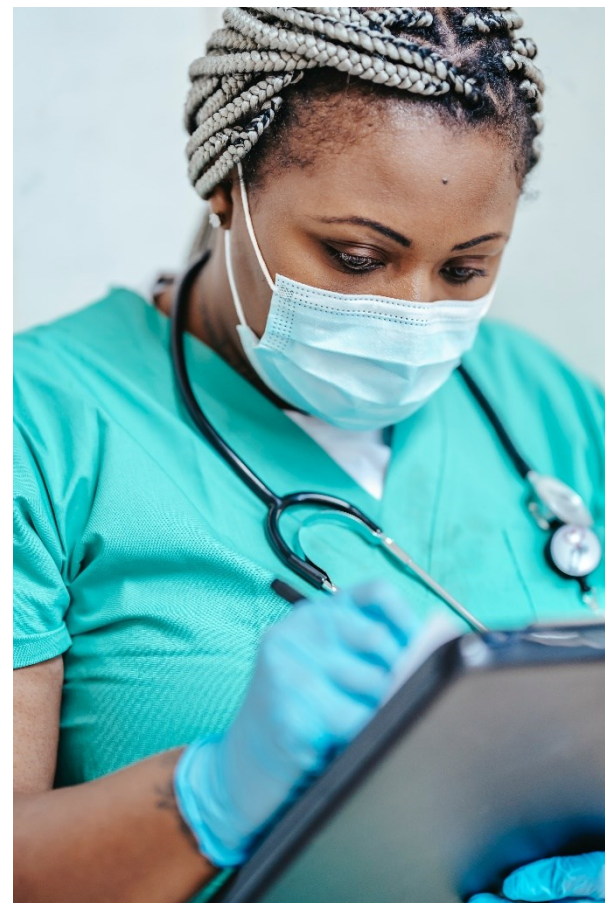


5 Advantages of a Non-office Job #3

Learn while you earn with apprenticeships

Apprenticeship programs allow you to get paid while you gain work experience, classroom instruction and credentials that employers like to see.

You can get hands-on experience that leads to future employment.



More Info about Apprenticeships

Apprenticeships are available in many fields, including **manufacturing, construction, health care, IT, hospitality and more.**

According to [Apprenticeship.gov](https://www.apprenticeship.gov), 92% of apprentices **retain employment** after completing an apprenticeship.

There is much more information on [Apprenticeship.gov](https://www.apprenticeship.gov), including **how to apply** for an apprenticeship and current programs available. Our blog post, [Why Should I Consider an Apprenticeship?](#) contains even more information.



5 Advantages of a Non-office Job #4

Start working sooner

Non-office jobs often have a **shorter application process** that starts your journey to financial independence more quickly.

Online job boards are frequently updated with jobs that need to be filled immediately. Visit our [Find a Job](#) page for an extensive list of job boards to help with your search.



5 Advantages of a Non-office Job #5

Earn good wages

There are **good paying** non-office jobs and career paths. The opportunity to earn a good living doesn't only exist in office jobs.

According to the most recent data from the **Bureau of Labor Statistics**, many non-office jobs are listed among the industries with the **fastest growing wages**.

Fields included are **agriculture, transit and ground transportation, amusement and recreation, and motor vehicle manufacturing**.



What are Some Examples of Non-office Jobs?

More examples of non-office jobs include:

- Cooks
- Painters
- Hairdressers
- Welders
- Drivers
- Electricians
- Tour guides
- and many more.



How to Get Started

Social Security's Ticket to Work Program has a variety of service providers and other resources ready to help you get started!

Call the Ticket to Work Help Line:

- 1-866-968-7842
- 1-866-833-2967 (TTY)

Visit: [choosework.ssa.gov](https://www.choosework.ssa.gov)

Connect:

Visit the [Choose Work! Contact page](#) to find us on social media and subscribe to blog and email updates!



Questions?





**Connecting to a Non-
Office Job:
Social Security's Ticket
to Work Program**

Social Security Disability Benefits Programs

SSDI

Social Security Disability Insurance (SSDI)

SSI

Supplemental Security Income (SSI)



Sign Up for a *my* Social Security Account

- Your personal [my Social Security](#) account at gives you secure access to information based on your earnings history and interactive tools tailored to you.
- With a *my* Social Security account, you can access your earnings history and benefits information, request a replacement Social Security card, get a proof of income letter, estimate and apply for benefits, and more.

How to create a *my* Social Security account



Securing today and tomorrow

To create an account, you must:

- 
Be at least 18 years of age
- 
Have a Social Security number
- 
Have a valid U.S. mailing address
- 
Have an email address

Starting the Journey

Only you can decide if work is the **right choice for you.**



Why Choose Work?

Earning a living through employment is not something everyone can do, but it may be **right for you**. Once people understand the many **free services and supports** available to them, they often find that the rewards far outweigh the risks.



What Is the Ticket to Work Program? (Slide 1 of 3)

The Ticket to Work Program

- Is a free and **voluntary** Social Security program.
- Offers **career development** for people ages 18 through 64 who receive Social Security disability benefits and want to work.



What Is the Ticket to Work Program? (Slide 2 of 3)

The Ticket to Work Program connects you with **free employment services** to help you:

- Decide if working is right for you
- Prepare for work
- Find a job
- Succeed at work



What Is the Ticket to Work Program? (Slide 3 of 3)

We encourage you to learn more about the Ticket Program from our fact sheet.

What is Social Security's Ticket to Work Program?



Who Can Help You Achieve Your Work Goals?

Through the Ticket program, interested job seekers can connect with a [service provider](#), like an Employment Network (EN) or a State Vocational Rehabilitation (VR) agency, to receive work-related services and supports.

With support and resources, you can find the path to reach your career goals and financial independence through work.



Employment Network (EN)

An EN is a private or public organization that has an agreement with Social Security to provide **free employment support services** to people who are eligible for the Ticket Program.

- Many state public workforce systems, such as American Job Centers, are **Workforce ENs**.



How Can Working with an EN Help You?

Some ENs may offer job placement that includes non-office work.

You can also get help

- **building** or **rewriting** your resume
- **preparing** for interviews
- and other job preparation services.



How Can Working with an EN Help You?

- Some ENs, especially workforce ENs, may offer **job training**.
- If you require **reasonable accommodations** due to a disability, a service provider can also help you determine additional resources and supports to help you succeed in the workplace.



State Vocational Rehabilitation (VR) Agency

A State VR agency provides a wide variety of services to help people with disabilities return to work, enter new lines of work, or enter the workforce for the first time. A State VR agency can offer benefits counseling and may also be able to help you with:

- **Vocational rehabilitation**
- **Training and education**

Some states have separate VR agencies that serve individuals who are blind and visually impaired.



Andy's Story



- Ever since he can remember, Andy has had to work harder than his peers for the outcomes he wanted due to his intellectual and developmental disability.
- Andy didn't know how his symptoms might interfere with his job prospects and independence over time.
- One year before his high school graduation, Andy learned about the Ticket to Work Program and Project SEARCH.

Andy's Path to Employment

- Andy connected with service providers in his area to learn how work would affect his benefits.
- Andy participated in Project SEARCH's school-to-work program and landed a job after his internship.
- Andy now helps maintain the fleet at a Maryland Parks Department and enjoys his job!

Read [Andy's Story!](#)



How Do You Find a Service Provider?

- If you're ready to find a service provider, visit the [Find Help](#) tool.
- Search by:
 - ZIP code
 - Services offered
 - Disability type
 - Languages spoken
 - Provider type (EN, Workforce EN, VR, WIPA, or PABSS)
- Or call the **Ticket to Work Help Line** for a list of service providers at **1-866-968-7842** or **1-866-833-2967 (TTY)**
Monday – Friday 8 a.m. – 8 p.m. ET



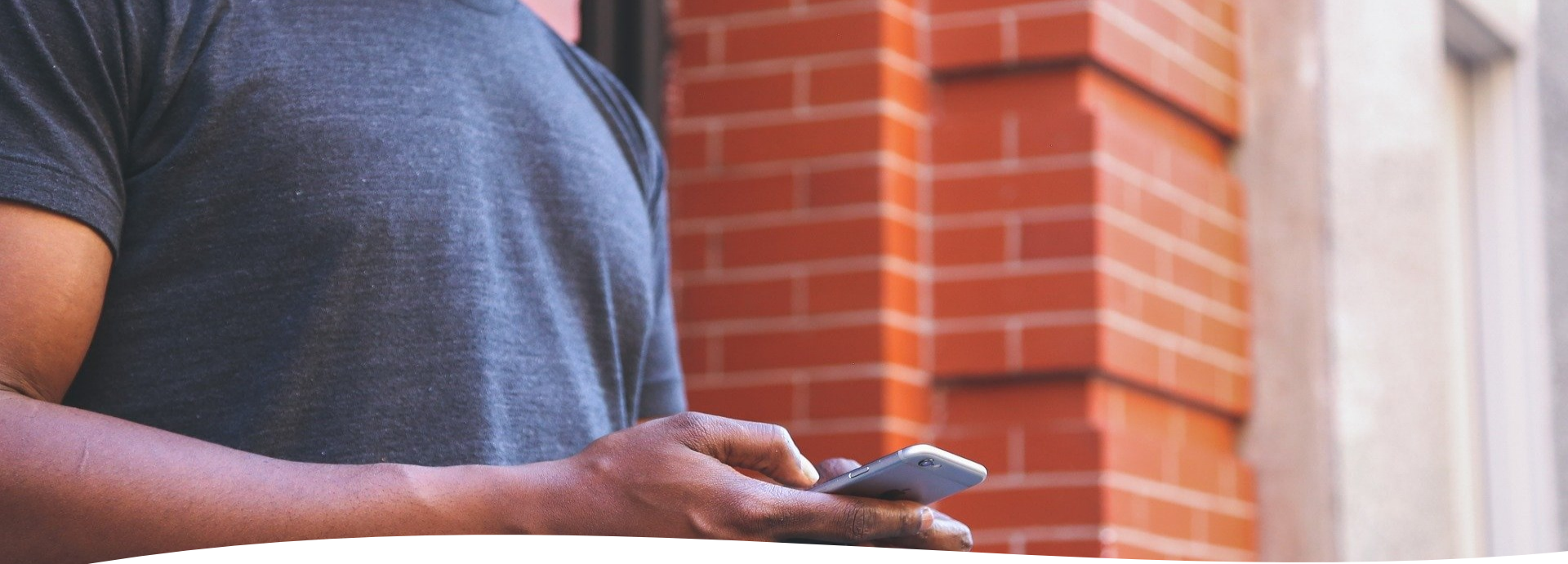
Questions?



Get Updates!

- Want to learn more about our monthly **WISE webinars**? [Subscribe to our emails](#) to find out our topics each month and be the first to register.
- Interested in learning more about the Ticket Program, employment service providers and other topics? [Subscribe to the Choose Work! Blog](#) to get our weekly updates sent directly to your inbox.



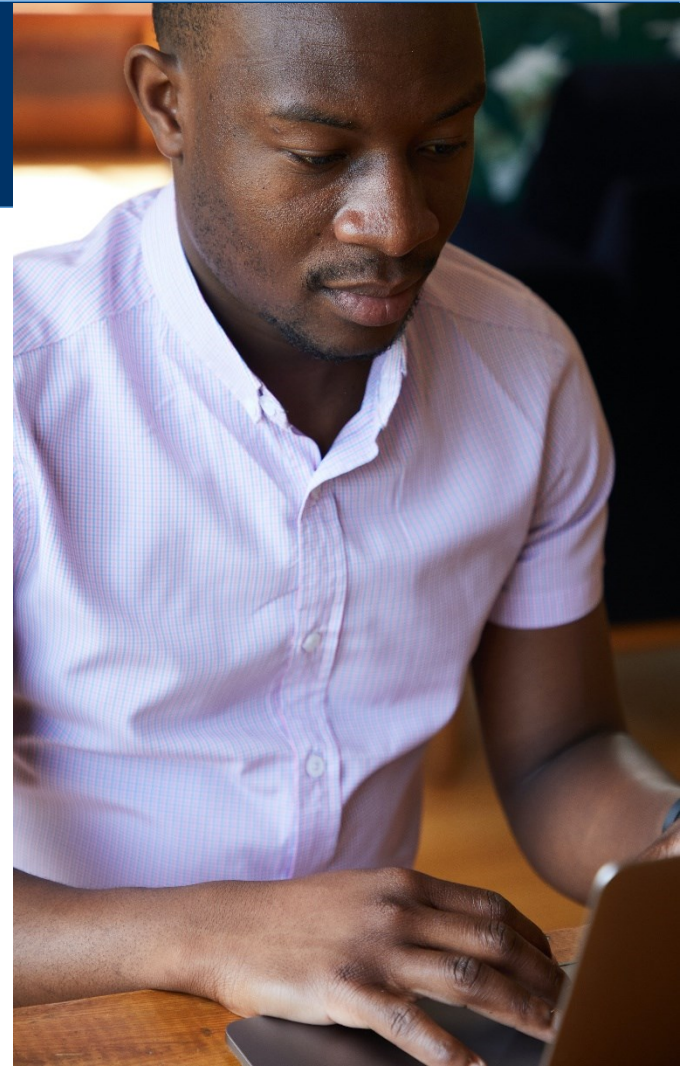


Opt-In to Receive Text Messages

- Get advice and encouragement and read stories about people who achieved financial independence with help from the Ticket to Work Program.
- If you're interested in receiving text messages from the Ticket Program, please text **TICKET** to **474747**. Standard messaging rates may apply.

Ticket to Work Mail

- If you need to contact Social Security's Ticket to Work Program, managed by the Social Security Administration's Office of Employment Support, we ask that you do so **electronically** instead of by postal mail.
- Our email address is support@choosework.ssa.gov. Remember, **do not include personally identifiable information** in your email!
- You may also contact the Ticket to Work Help Line at **1-866-968-7842 or 1-866-833-2967 (TTY)** Monday through Friday, 8 a.m. to 8 p.m. ET.



Join Us for Our Next WISE Webinar!

TICKET
to **Work**

WISE
Work Incentive Seminar Event

Expanding Your Job Search with Ticket to Work

Date: Wednesday, February 22, 2023

Time: 3 – 4:30 PM ET

[Register online](#)

or call **1-866-968-7842** or **1-866-833-2967 (TTY)**



Affordable Connectivity Program

*Helping Households Get
Access to Broadband*

Affordable Connectivity Program

- A Federal Communications Commission benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more.
- Provides eligible households with a discount on broadband service and connected devices.
- Provides a discount of up to \$30 per month toward the internet for eligible households and up to \$75 per month for homes on qualifying Tribal lands.

Find out if you're eligible and how to apply for the
[Affordable Connectivity Program.](#)

Tell Us What You Think!

Please remember to take our webinar survey!

A link will pop up after the webinar or visit the [WISE Webinar Survey](#).

